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## East Renfrewshire County Council Case Study

### Customer Profile

East Renfrewshire's established relationship with cloudBuy is at least four years old, and has been time-tested through the early challenges of initial set-up and an abiding working relationship. East Renfrewshire purchases through a public sector purchasing body through cloudBuy Marketplace. Systems Administrator Mary McCann is convinced that the suppliers loading and maintaining their own catalogues saves considerable time and human resource.

The support desk provides considerable assistance when queries arise and the system is particularly easy for a purchaser as the onus is on the suppliers to update and maintain their own websites.

“ Many procurement systems place demands on the purchaser to upload and update their suppliers' catalogues, a time-consuming difficult process. One of the greatest benefits of the cloudBuy Marketplace is that there is emphasis on the suppliers to maintain their own micro-sites, and to update their pricelists and catalogues. This has saved us considerable time and ensures that we are always purchasing in a real world environment fully aware and up-to-date with all costs ”

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